**Transcription**

**Conflict at the hairdresser**

01 HD: She’s gonna do it exact[ly as I do it

02 CS: [Ooo::#u:hh::#

03 HD: Chelsey. (.) You nee:d to be more trusting.

04 CS: >No<.

05 (0.3)

06 HD: But it is me,=I would never do anything to make you

07 feel uncomfortable.

08 (0.2)

09 CS: I know ( ) I just #want you to do it#.

10 (0.2)

11 HD: Well-=

12 CS: =You are supposed to do what the customer ( )?

13 HD: O:h.

14 (0.5)

15 HD: Nah:ah (.) not in this- [Not in this room,

16 CS: [hruii- hn hn hnn

17 HD: I’m the boss here [Chelsey?

18 CS: [Ur Huh hu hu hu

29 (0.7)

30 CS: I’m not #paying he:r# I’m #paying you:#.

31 HD: Nope?=But I pay her.

32 HD: So she does what I say?=[and

32 CS: [Oh >come on< Vicki:

33 CS: [You want me to leave,

34 HD: [( )

35 (0.7)

36 HD: You want to ↑leave?

37 CS: I wi:ll if you don’t do my hai:r,

38 HD: You have half you colour on.=Do you want to talk to me like that?

39 (0.2)

40 CS: ↑Yea[h:.

41 HD: [↑Chelsey::.

42 CS: Sure,

43 CS: #Mh mm m-#

44 (1.0)

45 HD: <Chelse:y>,=She’s my assistant,

46 (0.2)

46 HD: [She does-

47 CS: [I don’t ca:re.

48 (.)

49 CS: I want <you to do my hair>.

50 HD: [Chelsey ].

51 CS: [>(I’m not gonna)<] tell you again.

52 HD: =Chelsey,=Don’t >talk to me< that way,

53 (0.2)

54 CS: (It’s my hair).

55 CS: [Don’t tell me-]

56 HD: [You can go ].

57 HD: No: (.) You are not going to talk to me [that way,

58 CS: [OH MY God.

59 CS: [>↑You ↑(are ↑leaving) ↑me<] like ↑thi:s?

60 HD: [Chelsey.=You can go,]

61 HD: ↑Chelsey,

62 (0.2)

63 HD: ↑You ↑are ↑not ↑going ↑to ↑talk ↑to ↑me ↑disrespectfully.

64 CS: [(↑↑Well ↑↑then ↑↑you ↑↑don’t ↑↑either),

65 HD: [( )

66 CS: I’m [( )] to have you do my hair.

67 HD: [↑I’m ↑not.]

68 CS: ( ) people.

69 HD: =Right,=And just (.) relax (0.2) >take a brea[th<.

70 CS: [↑I ↑will.

71 HD: [>Take a breath<.

72 CS: [When: you do my hair.

73 (0.3)

74 HD: ↑Chelsey:,= ↑You ↑can’t ↑talk ↑to ↑people ↑like ↑that ↑and

75 ↑think ↑that ↑people ↑are ↑just ↑gonna ↑like (.) ↑do: ↑whatever

76 ↑you ↑say::.

77 CS: ↑I ↑↑came >↑to ↑cut ↑my ↑hair< [( ).

78 HD: [↑I ↑kno:w,

79 HD: ↑And ↑I’m running a full-blown business?

80 (.)

81 HD: And I’m training [( ) and she- she she-]

82 CS: [#O:h:# come one (. ) Really.]

83 HD: >Yeah really<,=Honestly Chelsey (.) if you don’t want to hear me

84 out and like get to the resolution of this (.) you can leave with

85 half your (.) [colour on.

86 cs [CS hits HD with elbow

87 HD: .hhhhhh ↑Are ↑↑you ↑starting ↑to ↑↑hit ↑me:?

88 CS: Chelsey,=Get the fuck out.