**Touchy touch. The use of touch in intimate care for older adults with dementia in nursing homes**

**A. Sterie, F.Bovey. CUSO "gesture in social interaction", 18-20.09.24. Data session**

anca-cristina.sterie@chuv.ch, fanny.bovey@chuv.ch

Pilot study: "Resources and challenges in interactions between nursing home health professionals and residents with dementia",Lausanne University Hospital. 2023-2025.

Anca-Cristina Sterie, Eve Rubli Truchard.

Conventions

**ASC = nursing assistant** (ASSC, assistante en soins et santé communautaire)

**DAM = resident** (dame)

Embodied actions:

\* \* : delimitation of ASC's actions (not included in the verbal part)

+ + : delimitation of DAM's actions (not included in the verbal part)

----> : action continues across subsequent line until the same symbol (\*/+) is reached

.... : action's preparation

asc1 : numbers added to differenciate simultaneous actions of the same person (when necessary)

red : (potential) manual gestures

--->> : continues without transcript

Verbal:

\_ : emphasis

\ : descending intonation

/ : rising intonation

↑ : higher pitch (higher than /)

? : rising intonation as a form of question

. : stopping fall in tone

: : prolongation of the immediately prior sound

·h : inbreath

h : outbreath

= : latching (no gap between the lines)

[] : overlap

° ° : quieter

(.) : micropause

(0.3) : timed pause

>< : faster

**ASC : alors on va f- on r- on refait la mê↑me cho\:se eh (.)**

*so we're going to d*- *we're doing the sa*↑*me thin*\:*g again eh* (.)

asc : \*gze DAM eyes------------------\*gze hands------------->

dam : +holds her blouse, with arms slighlty up--------------------->

**ASC : ça vous déran/ge pas**

*you don*/*'t mind*

asc : \*gze eyes\*gze hands->

dam : -------------------->

**(1.3)**

asc :\*gze eyes--\*nods no-----\*gze blouse/breast-------------------->

dam : +pulls up blouse----+holds blouse higher (above the breast)--->

**DAM :** **j'enlève=**

*I remove*=

dam : ------------>

asc : \*nods yes--\*

**ASC : =et puis vous voyez j'ai bien fait d'venir↑=**

*=and you see it's good that I ca*↑*me=*

asc : .................\*takes blouse------------\*turns twrds sink->

dam : ------------------------------------------------------------>

**ASC : =parc'qu'votre fille l'autre jour elle est v'nue nous dire=**

=*'cause your daughter the other day she came to tell us=*

asc : \*tch waist/blouse while moving to sink----\*................

dam : ----+goes twrds ASC/sink----------------------------------+

**ASC : =que souvent elle vous retrouve sans soutien-gorge/ eh (0.4)**

*=that often she finds you without a bra*/ *eh (0.4)*

asc : \*tches blouse, pants, blouse---\*lifts blouse--------------->

asc : \*gze eyes DAM--------->

**ASC :** **[et puis ça/::] elle a trouvé [ça bizarre]**

[*and this*/::] *she found* [*this weird*]

**DAM : ·h** **ha:: [oui y- y'en] [y'en a un là]**

*·h* *ha::* [*yes th*- *there*][*there's one there*]

asc : ---\*removes the sleeve of right hand------------------------->

dam : +gze chair--+gze ASC eyes----------------and mves rght arm->

**DAM : °y'en a un là°**

°*there is one there°*

dam : +pts at the chair right hand+

dam : +gze chair-------+gze ASC--->>

asc : -------\*gaze chair---------->

**(0.7)**

**ASC : vous l'avez pas mis pourquoi\ (.) il vous serre?**

*you didn't put it on why*\ (.)*it squeezes you?*

asc1: \*gze DAM eyes------------------------------------->

asc2: \*takes out the rest of the blouse via head--------\*

**(0.8)**

**DAM : ·h des fois ça me::: (0.4)**

·h *sometimes it*::: *(0.4)*

asc1: --------------------------->

asc2: \*takes out left sleeve-----\*

**DAM : ·h fait un p'tit peu::**

·h *makes me a bit*::

dam : +gesture under breast---------------+

asc : ----\*nods yes while going to chair-->

**ASC : voi:là (0.2) c'est pour ça qu'votre fille elle est venue/**

*tha*:*t's it* (0.2) *that's why your daughter she came*/=

asc : ---------\*puts blouse on the chair-------------\*goes back DAM->

**ASC : ·h et pis elle nous a apporté des p'tites choses que vous=**

=·h *and she brought us little things that you*=

asc : -------\*touches bottom camisette-------------------------->

dam : +gze bottom camisette, tches pants------------------>

**ASC : =aviez à la maison. des rallonges pour le soutien-gorge.=**

=*had at home.*  *extenders for the bra****.***=

asc : ----------------\* \*mimics bras extenders on herself---->

asc : \*gze DAM eyes--------------------------->>

dam : ------------------------+gze ASC eyes while holding pants-->

**ASC : =vous vous rappelez/ d'avoir ça ch[ez vous?] ·h**

=*you remember*/ *having this a*[*t home?*]·h

**DAM : [·h oui] (0.6) oui=**

[·h*yes*](0.6) *yes=*

asc : ---------------------------------------------\*nds yes gze hnd->

dam : ----------------------------------+nods yes\*pnts wrdrobe,goes->

**DAM : =[j'vais vous montrer]** **[oui]**

=[I will show you] [*yes*]

**ASC : [mais (.) je vais les cher]cher. °je vais les [cher]cher.°**

[*but* (.) *I'll get the*]*m.* °*I'll* [*get*] *them.*°

dam : ------------------+--+gze ASC eyes------------------------------>

asc1: ------------\*gze DAM eyes----and nods yes\*....\*gze twrds sink-> asc2: \*follws----\*holds right hand of DAM while turning twrds sink-->

**DAM : c'est là**

*it is there*

dam1: ----+gze wrdbe-+gze ASC eyes->

dam2: +pnts wrdrobe with left hand->

asc1: ---------\*trns twrds DAM----->

asc2: ----------------------------->

**ASC : houi (.) je sais**

*hyes* (.) *I know*

asc1: \*nods yes-\*smiles---------------------->

asc2: -------pulls slightly--\*

dam1: ---------+mves left while gze ASC eyes-->>

dam2: -----+

**DAM : c'est ju[ste]**

*it's ri*[*ght*]

**ASC : [elle] m'les a donnés à moi (.)**

[*she*] *gave them to me*

asc1: -----------------------------------\*head down, smiles--\*

asc2:---\*hlds with other hand-------------------------------->

asc3: \*left hand on the waist of DAM---------------->

**DAM : ·h he he he h °oui° he he**

*·h**he he he h*°*yes° he he*

**ASC :** **he he**

dam : +right hand on ASC's left shoulder-------->

dam :....................+lifts left hand---+

asc1: \*smiles, gze down/sink, turns towards sink->

asc2: ---\*

asc3: --------------------------------------------->

**ASC : vous voyez/ qu'j'ai bien fait d'venir [hein↑]**

*you see*/ *that it's good that I came* [*eh* ↑]

**DAM : [hhe hi] hi=**

dam : ------+ +goes towards the sink+

asc1: -----\*touches sink, then gzes DAM eyes, smiles--->>

asc2: \*leg/body twrds the sink\*

asc3: -------------------------------------------------->

**DAM : =°he he°**

asc : ----\*with left hand, pulls up camisette----------->

dam : +takes camisette----+pulls down pants->

**(0.5)**

**ASC :** **hein on découvre des cho:ses [les deux hein↑]**

*eh we discover thin:gs* [*together*/ *both eh*↑]

**DAM : [ho ho h he]=**

[*ho ho h*]=

asc : --\*with two hands------------------------------>

dam : ----------------------------------------------->

**DAM : =he [h ouais:]**

*he* [*h yeah*:]

**ASC : [>alors<]**

[>*so<*]

dam : -----+lifts arms

asc : ---------------->>